RESOLUTION NO.

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF CARROLLTON, TEXAS, AMENDING RESOLUTION NO. 4628 RELATING TO THE AWARD OF BID #21-022 TO VERTEXONE FOR UTILITY BILLING SOLUTION; AUTHORIZING THE CITY MANAGER TO EXECUTE ALL NECESSARY DOCUMENTS IN ORDER TO OBTAIN ADDITIONAL INTEGRATION BETWEEN VERTEXONE'S UTILITY BILLING SYSTEM AND CITY SYSTEMS; AUTHORIZING ADDITIONAL FUNDS TO ENSURE ACCESS TO THE UTILITY BILLING SYSTEM FOR THE TERM OF THE AGREEMENT WITH VERTEXONE; AND PROVIDING AN EFFECTIVE DATE.

WHEREAS, on August 2, 2022, the City Council of the City of Carrollton, Texas, ("City Council") passed Resolution No. 4628, awarding BID #21-022 to VertexOne for a Utility Billing Solution ("UBS");

WHEREAS, the City of Carrollton, Texas ("City") has implemented a new Work Order Management Software ("WOMS") to be used by multiple departments throughout the City and, in order to maintain efficient operations, the UBS must be able to integrate with WOMS and other City software;

WHEREAS, the UBS is a proprietary solution that manages customer accounts and meters for City customers and VertexOne is the sole provider of the integration necessary to connect WOMS to the UBS database, which the City needs to acquire in the amount of \$16,650;

WHEREAS, the contract with VertexOne expires on September 30, 2027, and funds for the UBS have been budgeted on a recurring basis, but additional authorization in the amount of \$230,173 is necessary to ensure the license and access remains available until the end of the contract term;

WHEREAS, future integrations with UBS are expected to be necessary, so additional contingency in the amount of \$50,000 is included in this authorization to avoid the necessity of additional City Council consideration of a routine expenditure; and

WHEREAS, the City Council finds that it is in the best interest of the citizens of the City to authorize the City Manager to pay for and obtain from VertexOne the necessary software and equipment to provide integration between the UBS and other City software.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF CARROLLTON, TEXAS, THAT:

Section 1

All of the above premises are found to be true and correct legislative and factual findings of the City Council, and they are hereby approved, ratified, and incorporated into the body of this Resolution as if copied in their entirety.

Section 2

The City Manager is hereby authorized to execute all necessary documents to ensure funding though the terms of the VertexOne agreement and acquire the necessary equipment and software in order for the WOMS and any other software to integrate with the UBS in a total amount not to exceed \$296,823, for a revised total contract amount with VertexOne not to exceed \$3,161,506.

Section 3

This Resolution shall take effect upon passage.

DULY PASSED AND APPROVED by the City Council of the City of Carrollton, Texas this 10th day of September 2024.

CITY OF CARROLLTON, TEXAS

ATTEST:

Chloe Sawatzky, City Secretary

APPROVED AS TO FORM:

APPROVED AS TO CONTENT:

Steve Babick, Mayor

Meredith Ladd, City Attorney

Diana Vaughn, Chief Financial Officer